

PERFORMANCE & QUALITY IMPROVEMENT
2ND QUARTER NEWSLETTER 2017

HOW ARE WE DOING?

- 17 youth were discharged from our residential program last quarter. More than $\frac{3}{4}$ of them left because they either graduated or made significant progress on their treatment goals. Congratulations to them and all those who contributed to their success!
- Our Young Women's Leadership Center is filling up fast! Over 75% of available beds are currently filled.
- Restraints are always used as a last resort. There has been a significant reduction (40%) in the number of youth who have required this intervention on the Jennie Clarkson campus this quarter.
- To maintain safety and provide effective programming it is critical that all departments are fully staffed. 98% of all positions across the Agency are currently filled!
- Fire safety is everyone's concern. This quarter there have been drills held in administrative buildings on each campus.
- It is hard not to notice how busy our Maintenance staff have been on each of our three sites. Their projects are all designed to help ensure the safety and comfort of youth, staff and visitors. Thanks for all of your hard work!

